



## **FOR THE CARE OF COMMON SECURITY**

*Dear guests, caring for common security in connection with the prevailing epidemic situation we have introduced the following hygiene and safety rules.*

### **I. ENSURING HYGIENE AND SAFETY IN PARTICULAR AREAS:**

#### **RECEPTION**

1. Reception staff wears protective masks, disposable gloves.
2. Protective glass at the reception to service the hotel guest.
3. Disinfectant for our Guests is available on the reception desk.
4. Disinfection after service each guest: reception desk, payment terminal, pens, key cards (special container for returning key cards) and equipment rented directly at the reception.
5. Single check-in of the guests and keeping the right distance while waiting for service.
6. E-mail information sending after booking (if it's possible) or during check-in process about implemented procedures and declaration to signed.
7. For security reasons the hotel doesn't provide luggage storage services and deposit services.
8. The reception has the necessary telephone numbers for appropriate medical services.
9. The reception sells protective masks and disposable gloves.

## **HOTEL ROOM**

1. Housekeeping staff wears protective masks, disposable gloves.
2. Disinfection services after each stay.
3. General cleaning of the room after each stay and disinfection of all surfaces such as countertops, door handles, light switches, telephone, TV remote control.
4. It is forbidden for persons which are not hotel Guests to stay in hotel rooms.
5. The cleaning services of the rooms and change of towels only at the Guest's request. The Guest can't stay in the room during cleaning services.
6. Bedding and towels are washed at a minimum temperature of 60° C with the detergent. Washed and delivered in the sanitary regime.
7. In the interest of safety some the additional equipment like a hairdryer, informantor broshurs, the bedspread will be removed from rooms.

## **RESTAURANT / BAR**

1. Restaurant staff wears protective masks, disposable gloves.
2. Disinfectant for our Guests is available on the bar counter and in the restaurant. Mandatory hand disinfection.
3. All meals will be served in the restaurant with a security distance 2m between tables.
4. At a shared table may eat only persons living together in the room. Otherwise it is recommended to seat the guests on both sides of the table but the guests don't sit vis a vis each other.
5. Disinfection of the table after the service of each Guests. Decorative elements was removed. Disinfection of common areas with which guests have contact at the appropriate time sequence.
6. Designated staff for buffet service.
7. Breakfast: buffet or served on a plate - depending on the occupancy of the hotel.
8. During the restaurant service the dishes will serve on the tray.
9. Cutlery issued by staff.
10. Limited menu.  
Depending on the occupancy of the hotel the restaurant can be open only during breakfast time.

## **GENERALLY AVAILABLE AREAS**

1. The areas opposite the bar and our lobby before beer garden are out of service.
2. Disinfectant for our Guests is available in around the hotel: toilets, elevators, at the entrance, at the reception, on the bar counter.
3. Certain surfaces at the hotel, such as toilets, lifts, handrails, door handles are disinfected at regular intervals.
4. In the toilets - instructions for: hand washing, removing and putting on gloves, removing and putting on the mask, for proper hand disinfection and dispensers with disinfectant liquid.
5. Exclusion from the use of blower dryers. Wiping paper for the hands in bathroom.
6. Ordinance about own face mask.

## **SWIMMING POOL**

1. Open - at certain hours.

## **CONFERENCE CENTER**

1. Conference center staff wears protective masks, disposable gloves.
2. Disinfectant for our Guests is available in conference rooms
3. Disinfection services after each rental conference room.
4. Controlling the maximum number of the guests in a conference rooms.

### **II. IF YOU NOT ACCEPT SAFE HOTEL PROCEDURES:**

1. The hotel can refuse service for persons which will not using personal protective equipment in accordance with current law.
2. The hotel can refuse service for persons which will not unable to accept the above procedures introduced by the management of the Weiser Hotel.

*The new reality requires specific operating rules.  
We will make everything to provide you with maximum security.*

*Weiser Hotel  
17.06.2020*